

MAGI-CUT SOFTWARE AND SUPPORT PRICE LIST

Valid from: 1st January 2024



NEW SYSTEMS

	<u>Single PC Licence</u>	<u>Network / Floating Surcharge</u>	
		<u>Per Seat</u>	
		<u>1 - 20</u>	<u>21 - 250</u>
EX EXPRESS	£480	-	-
IN INTRO	£1,250	£312	£125
SO STANDARD OPTIMISER	£2,750	£687	£275
PO PROFESSIONAL OPTIMISER	£5,500	£1,375	£550
NE NESTING OPTIMISER	£5,000	£1,250	£500
PQ PRODUCTS & QUOTATIONS	£3,000	£750	£300
SC STOCK CONTROL	£1,500	£375	£150
OPC ONLINE LABEL PC	£1,500	-	-

- New System prices include software licence, 12 months software support, security key and carriage, or online activation.
- Software is not licenced for use on websites – Metered Network Keys are available for this purpose; Price list available on request.
- Support includes Maintenance Releases & hotfixes, replacement of defective security keys, telephone, email & online remote support and online technical support pages. The number of hours of support permitted per annum is capped based on the purchased system, as follows:
Single Licence: EX – 3 hours, IN – 12 hours, SO – 15 hours, PO – 22 hours, NE – 22 hours, PQ – 15 hours, SC – 12 hours.
Network/Multiple Licences: IN – 18 hours, SO – 22.5 hours, PO – 33 hours, NE – 33 hours, PQ – 22.5 hours, SC – 18 hours.
- In the unlikely event the cap is reached; additional pre-paid hours can be purchased to continue support until the next renewal. The cap is reset at renewal.
- Online Label PC is supplied as an individual licence. Support is included with any support purchased for or provided with Modular licences.

UPDATES TO V12.0

Updates are charged at a percentage of the full system prices, and are based on the Modules and Seats to be updated:

FROM V8.2	40%
FROM V9.0	35%
FROM V10.0	25%
FROM V11.0	10%

- Update prices include software licence and 6 months support.
- 6 Month Support – Maximum contractual hours as calculated on a pro-rata basis of 12 Month Support.

STANDARD SUPPORT - ANNUAL RENEWAL

	<u>Single Licence</u>	<u>V12.0</u>	<u>V11.0 / V10.0</u>	
		<u>Network or Multiple Licences</u>	<u>Single Licence</u>	<u>Network or Multiple Licences</u>
EX EXPRESS	£80	-	-	-
IN INTRO	£140	£210	£80	£120
LO LITE OPTIMISER	-	-	£80	£120
SO STANDARD OPTIMISER	£240	£360	£140	£210
PO PROFESSIONAL OPTIMISER	£300	£450	£200	£300
NE NESTING OPTIMISER	£300	£450	£200	£300
PQ PRODUCTS & QUOTATIONS	£200	£300	£140	£210
SC STOCK CONTROL	£120	£180	£80	£120

- Renewal prices are for 12 months software support which includes Maintenance Releases & hotfixes, replacement of defective security keys, telephone, email & online remote support and online technical support pages. The number of hours of support permitted per annum is capped based on the purchased system, as follows:
Single Licence: EX – 2 hours, IN – 5 hours, LO – 5 hours, SO – 8 hours, PO – 15 hours, NE – 15 hours, PQ – 8 hours, SC – 5 hours.
Network/Multiple Licences: IN – 7.5 hours, LO – 7.5 hours, SO – 12 hours, PO – 22.5 hours, NE – 22.5, PQ – 12 hours, SC – 7.5 hours.
- In the unlikely event the cap is reached; additional pre-paid hours can be purchased to continue support until the next renewal. The cap is reset at renewal.
- Standard renewal prices assume renewal within 3 months of expiry of preceding contract, otherwise a surcharge is applicable (see below).



ENHANCED SUPPORT – ANNUAL RENEWAL (for Special Modified Versions only)

- Standard Support Price + 50%
- Includes everything included with Standard Support PLUS one annual update of the special modification to the latest version.
- Standard renewal prices assume renewal within 3 months of expiry of preceding contract, otherwise a surcharge is applicable (see below).

LAPSED SUPPORT CONTRACT OPTIONS

- REJOIN V12.0 SUPPORT – 12 Month Contract
 - Within 3 Months from expiry
 - 3 Months to 2 Years from expiry
 - 2 Years or more from expiry

Standard Renewal Price
Standard Renewal Price + 25%
Standard Renewal Price + 50%

When renewing within 3 months of expiry, the new contract will run concurrently from the existing contract. Otherwise, the new contract will run from the month of purchase.
Includes telephone, email & online remote support and online technical support pages and is subject to the annual hours cap, as outlined in the annual renewal section above.
Includes Hotfixes and maintenance releases.
- REJOIN V10.0 / V11.0 SUPPORT – 12 Month Contract

Standard Renewal Price

The new contract will run from month of purchase.
Includes telephone, email & online remote support and online technical support pages and is subject to the annual hours cap, as outlined in the annual renewal section above.
Includes Hotfixes; Excludes maintenance releases.
- PRE-PAY SUPPORT (Minimum of 1 hour)

£80 per hour

Includes Hotfixes; Excludes maintenance releases.
- LATEST MAINTENANCE RELEASE OF CURRENT INSTALLATION

50% of Standard Renewal Price

Available for supported versions only [V10.0 / V11.0 / V12.0].
Pre-pay support hours or a valid support contract are required for help with installation / set-up.

TRAINING

- ONLINE REMOTE TRAINING (Minimum of 2 hours)

£120 per hour

REPLACEMENT LICENCES

	<u>Single Licence</u>	<u>10-User Network Licence</u>	<u>50-User Network Licence</u>	<u>250-User Network Licence</u>
USB Dongle to Cloud Licence Upgrade	£50	£50	£50	£50
Replacement USB Key (Faulty (> years old) / Broken)	£100	£140	£250	£450
Replacement USB Key (Fire / Flood / Theft / Lost)	£200	£250	£350	£650
Cloud Licence – Company Name Change (Same Company)	£20	£20	£20	£20
Cloud Licence – Change of Ownership	£50	£50	£50	£50

- USB keys which are replaced due to being faulty, broken, or upgraded to a cloud licence must be returned to Magi-Cut or decommissioned.
- A Police / Insurance report is required for replacing keys lost by Fire / Flood / Theft / Lost – Magi-Cut reserve the right to charge in full if the loss cannot be substantiated.

TERMS

Software and support are supplied under the terms and conditions of the Software Licence Agreement. Full settlement with order.
Training and installation are not included. All prices exclusive of VAT. You may return the software or update within 90 days for a full refund.

SYSTEM REQUIREMENTS

Minimum Hardware Specification

- Processor Speed: 2Ghz
- Memory 2GB (400MB free)
- Hard disk 20GB free
- Display 1440 x 900 or higher
- USB port

Minimum Hardware Specification for 3D mode

- Processor Speed 2Ghz
- Memory 4GB
- OpenGL version 3.2

Supported Operating Systems

- Windows 8 (32bit and 64bit versions)
- Windows 2012 Server x64 Editions
- Windows 8.1 (32bit and 64bit versions)
- Windows 2012 Server R2 x64 Editions
- Windows 10 (32bit and 64bit versions)
- Windows 2016 Server x64 Editions
- Windows 2019 Server x64 Editions
- Windows 11
- Windows 2022 Server