

MAGI-CUT SOFTWARE AND SUPPORT PRICE LIST

Valid from: 1st January 2023



NEW SYSTEMS & UPDATES

NEW

UPDATE TO V12.0

		NEW		From V8.2 (40%)		From V9.0 (35%)		From V10.0 (25%)		From V11.0 (10%)	
		Licence	Network Per Seat	Licence	Network Per Seat	Licence	Network Per Seat	Licence	Network Per Seat	Licence	Network Per Seat
IN	INTRO	£1,250	£312	-	-	-	-	£312	-	£125	-
SO	STANDARD OPTIMISER	£2,750	£687	£1,100	£275	£962	£240	£687	£171	£275	£68
PO	PROFESSIONAL OPTIMISER	£5,500	£1,375	£2,200	£550	£1,925	£481	£1,375	£343	£550	£137
NE	NESTING OPTIMISER	£5,000	£1,250	£2,000	£500	£1,750	£437	£1,250	£312	£500	£125
PQ	PRODUCTS & QUOTATIONS	£3,000	£750	£1,200	£300	£1,050	£262	£750	£187	£300	£75
SC	STOCK CONTROL	£1,500	£375	£600	£150	£525	£131	£375	£93	£150	£37
OPC	ONLINE LABEL PC	£1,500	-	-	-	-	-	-	-	-	-

- New System prices include software licence, 12 months software support, security key and carriage, or online activation.
- Update prices include software licence and 6 months support.
- Software is not licenced for use on websites – Metered Network Keys are available for this purpose; Price list available on request.
- Support includes Maintenance Releases and hotfixes, replacement of defective security keys, telephone, email and online remote support to a maximum contractual number of hours and online technical support pages.
- 12 Month Support - Maximum contractual hours are calculated based on the purchased system:
Single Licence: IN – 12 hours, SO – 15 hours, PO – 22 hours, NE – 22 hours, PQ – 15 hours, SC – 12 hours.
Network/Multiple Licences: IN – 18 hours, SO – 22.5 hours, PO – 33 hours, NE – 33 hours, PQ – 22.5 hours, SC – 18 hours.
- 6 Month Support – Maximum contractual hours as calculated on a pro-rata basis of 12 Month Support.
- Online Label PC is supplied as an individual licence. Support is included with any support purchased for or provided with Modular licences.

STANDARD SUPPORT - ANNUAL RENEWAL

V12.0

V11.0 / V10.0 / V9.0

		V12.0		V11.0 / V10.0 / V9.0	
		Single Licence	Network or Multiple Licences	Single Licence	Network or Multiple Licences
IN	INTRO	£140	£210	£80	£120
LO	LITE OPTIMISER	-	-	£80	£120
SO	STANDARD OPTIMISER	£240	£360	£140	£210
PO	PROFESSIONAL OPTIMISER	£300	£450	£200	£300
NE	NESTING OPTIMISER	£300	£450	£200	£300
PQ	PRODUCTS & QUOTATIONS	£200	£300	£140	£210
SC	STOCK CONTROL	£120	£180	£80	£120

- Renewal prices are for 12 months software support which includes Maintenance Releases & hotfixes, replacement of defective security keys, telephone, email & online remote support to a maximum contractual number of hours and online technical support pages.
- Maximum contractual hours are calculated based on the purchased system:
Single Licence: IN – 5 hours, LO – 5 hours, SO – 8 hours, PO – 15 hours, NE – 15 hours, PQ – 8 hours, SC – 5 hours.
Network/Multiple Licences: IN – 7.5 hours, LO – 7.5 hours, SO – 12 hours, PO – 22.5 hours, NE – 22.5, PQ – 12 hours, SC – 7.5 hours.
- Standard renewal prices assume renewal within 3 months of expiry of preceding contract, otherwise a surcharge is applicable (see below).

ENHANCED SUPPORT – ANNUAL RENEWAL (for Special Modified Versions only)

- Standard Support Price + 50%
- Includes everything included with Standard Support PLUS one annual update of the special modification to the latest version.
- Standard renewal prices assume renewal within 3 months of expiry of preceding contract, otherwise a surcharge is applicable (see below).

LAPSED SUPPORT CONTRACT OPTIONS

- REJOIN SUPPORT – 12 Month Contract

Within 3 Months from expiry	Standard Renewal Price
3 Months to 2 Years from expiry	Standard Renewal Price + 25%
2 Years or more from expiry	Standard Renewal Price + 50%
- PRE-PAY SUPPORT (Minimum of 1 hour)

Includes Hotfixes; Excludes maintenance releases.	£80 per hour
---	--------------
- LATEST MAINTENANCE RELEASE OF CURRENT INSTALLATION

Available for supported versions only [V9.0 / V10.0 / V11.0 / V12.0].	50% of Standard Renewal Price
Pre-pay support hours are required for help with installation / set-up.	

REPLACEMENT KEYS

	Single Licence	Network Licence
USB Dongle to Cloud Licence Upgrade	£50	£50
Replacement USB Key (Faulty (> years old) / Broken)	£50	£80
Replacement USB Key (Fire / Flood / Theft / Lost)	£200	£250

- USB keys which are replaced due to being faulty, broken, or upgraded to a cloud licence must be returned to Magi-Cut or decommissioned.
- A Police / Insurance report is required for replacing keys lost by Fire / Flood / Theft / Lost – Magi-Cut reserve the right to charge in full if the loss cannot be substantiated.

TERMS

Software and support are supplied under the terms and conditions of the Software Licence Agreement. Full settlement with order. Training and installation are not included. All prices exclusive of VAT. You may return the software or update within 90 days for a full refund.

SYSTEM REQUIREMENTS

Minimum Hardware Specification

- Processor Speed: 2Ghz
- Memory 2GB (400MB free)
- Hard disk 20GB free
- Display 1440 x 900 or higher
- USB port

Minimum Hardware Specification for 3D mode

- Processor Speed 2Ghz
- Memory 4GB
- OpenGL version 3.2

Supported Operating Systems

- Windows 8 (32bit and 64bit versions)
- Windows 2012 Server x64 Editions
- Windows 8.1 (32bit and 64bit versions)
- Windows 2012 Server R2 x64 Editions
- Windows 10 (32bit and 64bit versions)
- Windows 2016 Server x64 Editions
- Windows 2019 Server x64 Editions
- Windows 11
- Windows 2022 Server